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Home Helpers of Oswego Expands Services with NYS Home Care Agency License

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Home Helpers of Oswego, offering personalized helper services similar to that often provided by family members, was recently licensed as a NY State Home Care Agency, it was announced by Mark Fiorini, president. "This enables us to expand the services we offer from light housekeeping and companion work, to bathing and incontinence care."

"This licensing has also created opportunities here for additional Home Helper caregivers, and we will also train and certify those individuals who have the appropriate background."

Home Helpers is a home care franchise company serving Onondaga, Cayuga and Oswego counties that provides non-medical help with a wide variety of services that can significantly ease the tension of newfound responsibilities for individuals and families, Fiorini said. "The services we provide can be as simple as helping people who can't get their mail, make their bed, or take out the trash. In most cases the people we serve are those facing illness or injury-related limitations or whose capabilities are just not what they once were."

"Many people need help with the basic things like laundry, fixing meals, vacuuming and dusting, or driving people to appointments. These can be a challenge for those with family willing to help and for those without."

Home Helpers caregivers are bonded, insured and thoroughly screened, Fiorini said. "They are employees — not subcontractors — thereby minimizing client liability. In addition, all of our caregivers have an orientation to client issues, how to communicate with clients and families, and how to advocate on behalf of the client."

Fiorini stressed that a background check is imperative. "A number of individuals offer these same services, but the problem is they don't have insurance, and, more importantly, you don't know if they have a criminal record. We offer these services at a competitive rate with the benefit of not only insurance and background checks, but with supervision and formal, ongoing training."

Home Helpers begins with a consultation, Fiorini explained, preferably at the service recipient's residence. "This gives us the opportunity to meet the client and assess the situation, and to make sure that the requested services can be properly and safely performed. In addition, this consultation ensures that the assigned helper possesses the personality, skill set and passion that best meets your loved one's needs."

"We give clients the opportunity to choose their independence, yet allow them and their family to have a sense of security knowing that the helper will be there when needed."

Fiorini, who is also a respiratory therapist, holds a Bachelor of Science degree from Binghamton University with a concentration on Business/ Health Systems. Fiorini also earned a Master of Science Degree in Health Services Administration from New School for Social Research in New York City. Fiorini's business serves Onondaga, Cayuga and Oswego counties. For more information regarding services available locally, call 315-326-0053 for Oswego, and 315-701-2490 for Onondaga County. For more information, visit www.HomeHelpers.CC.